

Dear Rock Island County Employee:

Rock Island County is pleased to announce that effective January 1, 2019, your pharmacy benefit services will be provided by OptumRx administered by RxBenefits, Inc. There are more than 64,000 pharmacies in your pharmacy network. As part of your new pharmacy benefits you will receive:




ID cards: Your combined medical and pharmacy ID card will be sent separately by UMR. Please begin using your new card when filling your prescriptions on or after January 1, 2019. Make sure your pharmacy has your new information. If you need to fill a script prior to receiving your ID card, below is the information your pharmacy needs in addition to your identification number or social security number:

RXBIN: 610011
RXBPCN: IRX
RXGRP: RXBENEFIT
Pharmacy Member Services: 1-800-334-8134
Pharmacist Helpdesk: 1-800-880-1188

Summary of Benefits: A summary of your benefits is provided for your information.

Preferred Drug List and Formulary Exclusions List: You may access a copy of the most current Preferred Drug List and Formulary Exclusions List at www.optumrx.com or by contacting our Customer Service Department at 1-800-334-8134.

Member Select Home Delivery for Maintenance medications: If you are currently on maintenance medications through Optumrx, there will be no change. If you are new to the program, the plan allows 2 fills at retail for your maintenance medications before moving to the mail order facility. You do have the option to dis-enroll from home delivery and to continue to fill at retail with no penalty, but it does require you to opt-out of the program

-  Confidential, tamper-resistant and temperature-controlled packaging of your prescriptions
-  Conveniently order prescription refills by Internet or phone anytime
-  A registered pharmacist is available 24/7 to answer any questions or concerns you may have

Getting started with the Mail Order Pharmacy is easy: simply have your physician write a new prescription for each maintenance medication for a 90 day supply with up to three refills, complete a mail order form (which may be found at www.optumrx.com and mail the prescription(s) and order form to OptumRx Home Delivery, P.O. Box 2975, Mission, KS 66201. Please note that new or initial orders do take 10-14 business days to process so you will need to have a 2 week supply of medication on hand when mailing a new order to the Mail Order Pharmacy. Your plan covers the initial purchase of a thirty (30) day supply (original prescription) plus one (1) thirty (30) day refill, if required. Any additional refills must be purchased through the Mail Order pharmacy

If you have any questions about your new pharmacy ID cards or prescription benefits please contact Member Services at 1-800-334-8134



RxBenefits, Inc.
advocacy. expertise. service.

P.O. Box 382377
Birmingham, AL 35238-2377

800.334.8134
RXBENEFITS.COM

Specialty Medications: BriovaRx is a service that delivers specialty pharmaceuticals to your home. These medications are typically used to treat chronic conditions and are often injectable medications. The following are examples of chronic conditions treated through Briova Rx: transplants, multiple sclerosis, hepatitis, rheumatoid arthritis, and cancer. BriovaRx is designed to assist patients with the unique care requirements of specialty medications. A Care Coordinator works closely with the patient to ensure proper delivery, administration, and compliance of the medication. This personalized approach helps reduce medical complications. Please contact BriovaRx at 1-800-850-9122 for further information.

OptumRx.com: On or after your effective date, you may register online at www.optumrx.com. The website allows you to find a nearby pharmacy, refill mail order prescriptions, view your claims, print temporary ID cards, research your medications, and more.

OptumRx Mobile App: The OptumRx Mobile App provides easy, on-the-go access to your personalized health information. Once you have your member ID number, download the app to take advantage of the benefits your pharmacy plan offer. The app allows you to find a nearby pharmacy, refill mail order prescriptions, access your ID card, research your medications, and more.

We look forward to assisting you with your pharmacy plan. Please let us know if we may be of service. Our Member Services Department may be reached at 1-800-334-8134 from 7:00 am CST until 8:00 pm CST Monday through Friday. After hours and on weekends you may either leave a message for us to call you back or select the option to transfer directly to OptumRx.

If you have any questions about your new pharmacy ID cards or prescription benefits please contact Member Services at 1-800-334-8134